



Housing and services strategies that work for people.

Associate II - Children's Behavioral Health

Position Title: Associate II

Focus Area: Children's Behavioral Health

Work Hours: M-F; 9:00 am to 5:00 pm ET. Full time position.

Salary Range: \$75,000 – \$95,000

Location: Boston, Massachusetts/Hybrid Remote

Equity & Inclusion at TAC

TAC is proud to be an equal opportunity workplace and an affirmative action employer. We are committed to equal employment opportunity regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or Veteran status. Please visit TAC's [Racial Equity Statement](#) to see TAC's demonstrated commitment.

About TAC

The Technical Assistance Collaborative (TAC) is a national organization that drives policy and systems solutions for the human services, health care, homelessness, and affordable housing challenges facing our country. Since 1992, TAC's core mission has been to achieve sustainable public sector systems change through the development and implementation of evidence-based and promising approaches, and by addressing disparities, in behavioral health, human services, and affordable and permanent supportive housing. For over 30 years, TAC has provided policy leadership, technical assistance, and consultation to federal, state, and local government agencies and national policy, advocacy, philanthropic, and nonprofit organizations.

TAC staff brings together extensive public and nonprofit sector expertise in public behavioral health policy and systems, Medicaid, homelessness and affordable housing. TAC staff include people with prior experience working in government and direct services, as well as, people living with disabilities and who have lived homeless experience. TAC staff are professional, innovative, creative, flexible, committed to

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equity and able to work with a broad range of clients and stakeholders. TAC's work is improved by the diversity of our staff and we continuously seek to increase this diversity. For more information, visit www.tacinc.org.

Position Description

TAC is seeking an Associate II to assist with management and implementation of a contract to support Massachusetts' Medicaid Children's Behavioral Health Initiative (CBHI) in its training and quality improvement efforts. This position will support TAC's CBHI Project Manager and Director by providing overall coordination and logistical support for the CBHI practice review process, and for training, coaching, product development, and additional workforce support identified through CBHI and MassHealth's quality improvement efforts. The ideal candidate has familiarity with Massachusetts' child service system, MassHealth behavioral health services, and CBHI. An appreciation for and willingness to learn about associated policy and systems-level issues, in support of TAC's broader work related to Medicaid and behavioral health, is desired.

Responsibilities

- Participate in the assessment of client consultative needs and provide direct technical assistance, consulting, and training activities for TAC clients as assigned, with increasing independence.
- Work productively under the direction of senior staff, and in collaboration with other TAC staff and partners, to provide comprehensive, client-focused services and the alignment of supportive services with affordable housing as applicable.
- Conduct research to support client consultative needs through data analysis, key informant interviews, and participation in focus groups with increasing independence, and interpret/apply to client issues or needs.
- Develop and facilitate groups with a range of stakeholders including people with lived experience, service and/or housing program managers, and senior level government officials.
- Develop presentations and speak publicly in community meetings, conferences, or other venues as identified by senior staff.
- Interact with and maintain relationships with clients and partners.
- Provide project management of MassHealth CBHI contract, including contract compliance, coordination of team member activities, budget oversight, and completion of project reports and other deliverables, depending on experience.
- Perform all assigned duties on time and within budget, as directed by CBHI Project Director and Project Manager.
- Support other TAC staff and consultants in areas of relevant subject matter expertise, through monitoring emerging issues and trends in the field, and researching, analyzing and summarizing data and information on topics of interest to TAC staff and clients, while developing increased subject matter expertise and successfully applying it to client work.



Qualifications

- Minimum five years of experience in government, managed care, policy and/or provider roles in fields of mental illness, substance use disorders, Medicaid, and/or human services within Massachusetts. Additional work or lived experience may substitute for work experience.
- Experience with best practices in mental health, substance use disorder and/or other disability systems and policy.
- Knowledge of best practice program design, financing, and implementation and the diverse needs of people with mental illness and substance use disorders.
- Ability to work independently as well as in a team environment, both within the organization and with external partners and clients.
- Self-directed, organized, team member with demonstrated time management skills and the ability to meet deadlines and timelines; project management experience preferred.
- Communication skills, including strong writing and public speaking.
- Demonstrated ability to think strategically and to apply skills/knowledge/expertise to client issues or concerns.
- Ability to understand, communicate with, and effectively interact with people across various cultures.
- Ability to understand, work with, and interpret data.
- Bachelor's degree in a related field (social work, psychology, or related health profession) required; advanced degree encouraged. Additional work or lived experience may substitute for Bachelor's or advanced degree.
- Flexibility to travel within state to monthly project meetings, trainings, and to perform other project-related activities as needed.

Please submit resume and cover letter (**required**) to Tia Maurissette, Human Resources Manager at tmaurissette@tacinc.org by **February 2, 2024**.



