



Housing and services strategies *that work for people.*

The Technical Assistance Collaborative JOB POSTING

Position Title: Senior Associate
Focus Areas: Behavioral health, with demonstrated expertise at the intersection of housing and homelessness
Supervised By: Senior Consultant or Director
Work Hours: M-F; 9:00am to 5:00 pm. Full-time position.
Salary: \$110,000 – \$150,000/negotiable
Location: Boston, Massachusetts or remote

About TAC

The Technical Assistance Collaborative (TAC) is a national organization that drives policy and systems solutions for the human services, health care, homelessness, and affordable housing challenges facing our country. For over 30 years, TAC has provided policy leadership, technical assistance (TA), and consultation to federal, state, and local government agencies and national policy, advocacy, philanthropic, and nonprofit organizations on health and policy systems, Medicaid, behavioral health, the development and implementation of evidence-based and promising approaches, homelessness, and affordable housing.

TAC staff bring extensive public and nonprofit sector expertise in public behavioral health systems policy, programs, financing and services, as well as in homelessness and affordable housing. TAC staff include people with prior experience working in government and direct services, as well as individuals with personal experience navigating these systems and services. TAC staff are professional, innovative, creative, flexible, and able to work with a broad range of clients and stakeholders.

Position Description

TAC is seeking a qualified individual to provide TA, consultation, training, and implementation support on projects and initiatives designed to improve access to evidence-based services and housing and to support community integration for people with mental illnesses, substance use disorders, and other disabilities. The ideal candidate demonstrates experience and expertise in the design, implementation, financing, and/or quality oversight of evidence-based and best practice behavioral health services (e.g., Assertive Community Treatment [ACT], supported employment & Individual Placement and Support [IPS/SE]), permanent supportive housing (PSH), and other intensive community-based services for individuals with complex behavioral health needs, combined with a strong understanding of the intersection of behavioral health with the homelessness, affordable and supportive housing systems, and related cross-system partnership and collaboration strategies. Experience in the public safety intersection and with justice system partnerships a plus. The candidate must demonstrate experience successfully assisting state and local behavioral health, Medicaid, homelessness, housing, and/or other cross-sector partners in designing, implementing, and overseeing programs, services, and systems-change initiatives. Must have a demonstrated commitment to programs and services designed to support people with mental illness, substance use disorders, and other disabilities to live in the most integrated settings possible.

Responsibilities

- Assess client consultative needs and manage and provide direct, client-focused TA, consultation, and training activities for TAC clients, which may include components of large complex projects and/or a series of small to mid-size projects.
- Provide support and subject matter expertise to TAC Directors and Senior Consultants on projects involving behavioral health, housing and homelessness, Medicaid, public safety and justice system partnerships, and related systems-change initiatives.
- Participate in business and contract development, including responding to requests for proposals as directed by senior management, and maintaining relationships with clients, partners, and funders.
- Staff development, supervision, and mentoring within the organization as assigned.
- Project management of client contracts, coordination of team member activities, budget oversight, and completion of project reports and other deliverables.
- Meeting and group facilitation with a range of stakeholders, including senior level government officials, service and/or housing program managers, people with lived experience, and national associations
- Development of comprehensive system assessments and strategic plans incorporating stakeholder input, data and research, and best practice recommendations to support the adoption of evidence-based and innovative strategies and programs, including the alignment of supportive services with affordable housing as applicable
- Development and delivery of training curricula to support the advancement of knowledge and skills of agencies administering federal, state, and local programs
- Independent presentation development and public speaking in communities, conferences, and other forums/venues
- Develop policy briefs and other written products for TAC clients as directed by senior management; contribute to TAC blog posts, newsletters and other marketing materials; and provide peer review of written reports, materials, and other products/tools as assigned.

Qualifications

- 10+ years of combined previous consulting, TA, government, direct services or advocacy, and/or managed care experience preferred. Work in comparable fields and/or lived expertise related to TAC's work may substitute for some of the time requirements.
- Advanced degree in a field related to the type of consultation to be provided (social work, psychology, public health, or related health profession) strongly preferred. Experience and/or advanced degree (Ph.D.) in evaluation and research a plus. Additional work or lived experience may substitute for advanced degree.
- Recognized leadership and subject matter expertise in behavioral health, including mental health and substance use systems, with deep understanding of federal, state, and local programs, funding sources, and the intersection of behavioral health with housing, homelessness, Medicaid, public safety, and justice systems. Knowledge of evidence-based and promising practices that support people with disabilities across the continuum of care and in integrated community settings.
- Knowledge of Medicaid state plans and waivers, and other funding streams, including federal block grants, state and local funding. Knowledge of managed care practices, including state contracting, value-based performance and other quality measures, and best practices with complex populations.
- Knowledge of best and emerging practices in mental health, substance use disorders, and other disability systems, including social determinants of health, community integration, and intersecting issues related to homelessness, health care, and criminal justice systems.
- Strong understanding of housing and homelessness systems and their intersection with behavioral health systems and services, including homeless Continuums of Care, affordable and supportive housing programs and resources, tenancy support services, and the roles of housing and service providers.
- Knowledge of national, state and local systems, policies, practices and roles that support community and system integration, as well as national associations, philanthropy, and other key interest groups.

- Experience developing and delivering training, TA, and implementation support to multidisciplinary partners, including behavioral health, housing, Medicaid, public safety, and justice agencies and stakeholders.
- Proven technical expertise in mental health, substance use disorder, and other disability systems and policy, including evidence-based practice selection and adaptation, program design, financing, implementation, quality oversight, and the diverse needs of people with mental illness and substance use disorders.
- Self-directed, organized, team member with demonstrated time management skills and the ability to meet deadlines and timelines, and to carry out multiple parallel projects at once while meeting agency administrative requirements; project development, management and leadership experience required.
- Project management skills and experience, including work plan development and monitoring; managing project budgets and tracking expenditures; team communications planning and facilitation; contract and scope management including but not limited to the ability to identify project delays, budget or other project-related issues and develop/implement mid-course corrections; and managing relationships with funders and subcontractors/consultants.
- Team management skills, including delegation of project work to colleagues; development and supervision of project teams; creation of team communications systems; and leadership of processes for group decision making.
- Communication skills, including strong writing and public speaking along with ability to understand, communicate and effectively interact with people across various cultures.
- Understanding of differences and interactions between policy, access, outcomes, and experiences across systems of care and across/between system organizations (e.g., Medicaid, Behavioral Health, Housing, managed care organizations, municipalities, providers), and a commitment to policies and practices that improve service quality, access, and outcomes.
- Knowledge of and ability to utilize existing data collection tools used by systems of care; experience collecting, managing, and analyzing data
- Flexibility and ability/willingness to travel within the U.S. - travel will vary based on assignments.

Applying for this Position:

Please submit resume and cover letter **(required)** to Tia Maurissette, Human Resources Manager at Jobs@tacinc.org by 10/23/2026.

TAC is an Equal Opportunity Employer. We seek applicants who can bring a variety of experiences, perspectives, and backgrounds to the team. TAC provides equal employment opportunities to all employees and applicants for employment without regard to race, color, religion, sex, national origin, disability, political affiliation, marital status, age, sexual orientation, gender identity, pregnancy, or any other characteristic protected by law.